

Red Gate Embroidery

Prom Tuxedo Rental FAQ's

- **1. Reserve your tux TODAY** with only a <u>\$75 NON-REFUNDABLE</u> <u>deposit</u> payable in CASH, CHECK, or CHARGE. Balance due when tux is picked up.
- 2. We NEVER charge for alterations *when suit is tried on at least three days before date of use*. (For Saturday prom, try suit on no later than Wednesday. Thursday and Friday alterations will be charged time and materials.)
- **3. Orders taken by APPOINTMENT ONLY** during regular business hours: Monday-Friday, 1:30-5:00. Weekend and evening appointments also available.
- 4. Allow 30 minutes to make your selection and to be measured.
- **5. Visit jimsformalwear.com**, to see the complete line of styles and colors.
- **6. Enjoy our convenient Location**: inside BRICK STREET VISIONS, 110 E. Market Street, across from the Court House in Mount Carroll IL.
- 7. EASY RETURNS:
 - **1. At RED GATE the Sunday afternoon after your Prom OR** during regular business hours: Monday, 1:30-5:00, and by appointment.
 - **2. West Carroll Students:** For your convenience, we will pick up your tux at the high school when you arrive for the After Prom Event

*Tuxes ordered less than two weeks before prom must be <u>paid</u> <u>in full</u> (cash or charge) when placing the order. Shipping charges *may* apply. NO Refunds!